



1-800-359-1939 • www.cafcu.org

# Everyday Spend Card Request Form

## Fund it. Spend it.

The Prepaid Debit Card from Corporate America Family Credit Union in partnership with MONEY

Complete this application and mail it to:  
**2075 Big Timber Road  
Elgin, IL 60123**

Or you can fax it to (847) 888-6652 or drop it off at your local branch. Visit www.cafcu.org for branch locations.

**Branch Address:**

Corporate America Family Credit Union

**Fax #:**

**Please fill out (type) the following information, print, sign and then mail or fax to the address above.**

Last Name			First Name			Middle		
Member Number			Social Security Number (no dashes)					
Address				City		State		Zip
Home Phone		Business Phone		Mobile Phone		Email Address		
Mother's Maiden Name				Date of Birth (mm/dd/yyyy)				
I agree that I will be bound by the terms of the prepaid debit card agreement and disclosure which will be furnished to me. I agree to surrender the card upon demand.								
<b>X</b>								
Signature				Date (mm/dd/yyyy)				
<p>Please take initial load from the selected account</p> <p><input type="checkbox"/> Regular Share Account</p> <p><input type="checkbox"/> Checking Account</p> <p>Load amount*: \$ _____</p> <p>*Initial load minimum is \$20.00</p>				<p>Prepaid debit card can be managed online at <a href="http://www.cumoney.com">www.cumoney.com</a> or call toll-free at (877) 850-9650.</p> <p>Minimum initial load: \$20.00 One-time setup fee: \$6.95</p> <p><b>Fees charged directly to CU Money Account:</b> Monthly service fee: \$1.75 Inactivity fee (3 months): \$3.00 Expired card renewal : \$3.50</p> <p><b>Fees charged per item:</b> ATM withdrawal fee: \$1.50 Add funds/reload fee: \$0.50 Replacement card: \$5.00 Denied transaction fee: \$0.50</p>			<p>Card will be received 7-10 business days. Activation and CU Money website access instructions included.</p> <p>Maximum balance is \$5,000. When card expires, a new card will be reissued automatically for a \$3.50 fee. All reloads initiated through a Corporate America representative will be assessed a \$5.00 CU Money transfer fee.</p>	

For office use only:

Completed by: \_\_\_\_\_ Teller #: \_\_\_\_\_ Date: \_\_\_\_\_

## SERVICES CREDIT UNION PREPAID DEBIT CARD AGREEMENT

Read this Agreement carefully; these terms and conditions apply to the use of Your Card. You accept the terms and conditions of this Agreement and are responsible for all transactions when You sign the back of the Card, use it or allow someone else to use the Card. Keep a record of the Card number in case of loss or theft.

### Definitions

"ATM" means any terminal at which You use Your Card to access Your Card Funds. "Card" means this prepaid debit Card. "Card Funds", "Funding", or "Funds" means an amount equal to the United States Dollar ("USD") amount added to Your Card, less any amounts previously obtained by You and any fees, charges, conversion fees and other expenses incurred in connection with Your Card. "SCU", "We" and "Us" means Services Credit Union, the financial institution issuing Your Card. "PIN" means the personal identification number which You choose for Your Card. "You", "Your" and/or "Cardholder" means the individual to whom the Card is issued.

**Using the Card.** You must sign the back of Your Card and activate Your Card before use at [www.CUMONEY.com](http://www.CUMONEY.com) or by calling 1-877-850-9650 and following the instructions. Your initial access code is the last 4 digits of your telephone number. You may add Funds to Your Card up to five (5) times per day not to exceed \$5,000 at any time. There is a 3 to 5 day hold on Funds transferred from Your account to Your Card. The minimum amount which can be added to Your Card is \$10.00. You may use the Card to withdraw funds, receive cash advances, make PIN-based transactions and/or merchant purchases. At the time of each purchase, You may be asked to sign a receipt or enter your PIN for the transaction. The dollar amount of the purchase will be deducted from the balance of Your Card. If You plan to make a purchase for an amount which exceeds the balance, You must inform the merchant before making the purchase; A merchant will require payment for the excess. For merchant PIN transactions, You may make twenty-five (25) transactions per day with a \$1,500 daily maximum or Your Card balance, whichever is less. For merchant signature purchases, You may make twenty-five (25) transactions per day with a \$5,000 daily maximum or Your Card balance, whichever is less. If You improperly receive value greater than the remaining balance on Your Card, You will be liable for the amount by which Your transaction exceeds the remaining balance. SCU is not responsible for a merchant's refusal to accept Your Card. You may request two (2) cash advances per day, with a maximum \$1,000 daily limit. Your Card may not be refunded or exchanged for cash or credit. If You give Your Card to another person or allow access to Your account, You will be deemed to authorize all transactions until You give SCU notice that further transactions are not authorized.

**ATM Transactions.** You may use Your Card to obtain Funds at any ATM. You will need to enter Your PIN and follow ATM instructions. You may make up to ten (10) ATM withdrawals per day, with a daily maximum of \$300. There may be additional fees and/or limitations established by the ATM owners / operators, depending upon the ATM You use.

**Fees.** There are no fees to use the Card to purchase goods and services. Except where prohibited by law, the following fees may apply and may be deducted from the balance available on the Card:

**ATM Fee.** An ATM fee of \$1.50 will be deducted from Your balance for each ATM withdrawal.

**Maintenance Fee.** A monthly fee of \$1.75 will be deducted from Your balance each month and will occur until Card expiration or when the available balance is zero.

**Funding Fee.** Each time Funds are added to Your Card, \$0.50 will be deducted from Your balance.

**Denied Transaction Fee.** If a transaction is declined, either at an ATM or a merchant, a \$0.50 fee will be deducted from Your balance.

**Inactivity Fee.** If You fail to use Your Card for ninety (90) consecutive days, Your Card will be assessed a monthly fee of \$3.00 beginning in the fourth (4<sup>th</sup>) month the fee will occur monthly until activity resumes on the account, including Funding, or Card expiration.

**Closed, Lost or Stolen Card Replacement Fee.** To close or replace a lost or stolen Card, \$5.00 will be deducted from Your balance. A \$35 fee will be deducted from Your balance for next-day delivery of a replacement card.

**Cash Out Fee.** A \$15.00 fee will be deducted from Your balance if you request to close and remove all funds from Your Card.

**Card Reissue Fee.** A \$3.50 card reissue fee will be deducted from Your balance to issue a new Card upon Card expiration. A new Card will be issued provided the previously issued Card did not have a negative balance and was not reported as closed, lost or stolen.

**VRU Usage.** Your Card will be assessed a \$0.50 fee per telephone call to the automated voice response system after 4 calls per month. Your Card will be assessed a \$5.00 fee per telephone call to live customer service after 2 free calls per month.

**Negative Balance Fee.** A \$.50 fee will be deducted from Your balance for each overdraft.

**Customer Service.** To check the available balance or review recent transactions, You may visit [www.CUMONEY.com](http://www.CUMONEY.com). You may call toll-free 877-850-9650, 24 hours a day, 7 days a week.

**International Transaction Fees.** International Transaction fees will be assessed up to 1% of the transaction amount for international transactions when a currency conversion occurs, or 0.8% of the transaction amount for an international transaction where a currency conversion is not performed. You agree to pay the converted amount plus any applicable international transaction fees.

**Restaurant Usage.** For purchases made at a restaurant, the amount will be increased by 20% while being authorized by Visa; therefore, sufficient funds must be available for the whole amount. Once the gratuity, if any, is added to the original purchase, only the final amount will be deducted from Your balance.

**Card Expiration.** Except where prohibited by law, Your Card is valid through the expiration date on the front of the Card.

**Returned or Exchanged Merchandise.** SCU is not responsible for services or merchandise purchased with the Card or any damages resulting from Your Card use. If You have a problem with merchandise, or services purchased, You need to resolve the problem with the merchant. Exchange or return of merchandise purchased is governed by the merchant's procedures and policies applicable at the time of exchange or return.

**Lost or Stolen Cards.** If You believe Your Card has been lost or stolen call toll-free 877-850-9650 immediately or write to the Card Security Department, P.O. Box 1481, Madison, WI 53701.

**Summary of Your Liability for Transactions.** If Your Card is lost or stolen, Your liability for unauthorized transactions is zero. The zero liability policy does not apply if a loss occurs at an ATM or when using Your PIN at a merchant, or if We reasonably determine You were grossly negligent or fraudulent in handling Your Card.

**In Case of Errors or Questions about Your Electronic Transfers.** Telephone us at 877-850-9650 or write us P.O. Box 1481, Madison, WI 53701 as soon as You can, if You think an error has occurred involving a transaction made with Your Card or Your receipt is wrong, or if You need more information about a transaction. We must hear from You no later than 60 days after You learn of the error and You must provide the following information:

- Your name and Card number.
- The error or the transfer You are unsure about and explain why You believe it is an error or why You need more information; and/or
- The dollar amount of the suspected error;

If You inform us orally, We may require that You send us Your complaint or question in writing within ten (10) business days. We will determine whether an error occurred within ten (10) business days after We hear from You and will correct any error promptly. If We need more time, We may take up to forty-five (45) days to investigate Your complaint or question. If We decide to do this, We will recredit Your account within ten (10) business days for the amount You think is in error, so that You will have the use of the money during the time it takes us to complete our investigation. If We ask You to put Your complaint or question in writing and We do not receive it within ten (10) business days, We may not recredit Your account. For errors involving new accounts, point-of-sale or foreign-initiated transactions, We may take up to ninety (90) days to investigate Your complaint or question. For new accounts, We may take up to twenty (20) business days to credit Your account for the amount You think is in error.

We will reduce the recrediting period for certain transactions subject to the following provisions. If You notify us of an unauthorized Card transaction, other than unauthorized use of the Card at an ATM, We will provide You with provisional credit for the amount of the unauthorized use within five (5) business days of receiving Your notice. We may require written confirmation of the unauthorized use before providing provisional credit and may withhold providing provisional credit, to the extent allowed under applicable law, if the circumstances or Your account history warrants the delay. We will tell You the results within three (3) business days after We finish our investigation. If We decide that there was no error, We will send You a written explanation. You may ask for copies of the documents We used in our investigation.

**Liability for Failure to Complete Transactions.** If SCU does not complete a transfer from Your Funds on time or in the correct amount, SCU is liable for Your losses or damages proximately caused by the error or omission. SCU is not liable for the following: (i) if You fail to complete a transaction; (ii) if through no fault of SCU, You do not have enough money on Your Card to pay for a transaction; (iii) if the transaction exceeds Your available Funds; (iv) if the terminal or system was not working properly; (v) if an ATM does not have enough cash; (vi) if You attempt to withdraw more than the ATM limit; (vii) if Your transaction is rejected due to pre-authorization procedures; and/or (viii) if circumstances beyond SCU's control, prevent the transaction.

**Governing Law; Venue.** SCU is located in Illinois and Your Card is issued from Illinois, irrespective of Your residency or the jurisdiction(s) in which You use the Card. This Agreement is entered into with You in the State of Illinois and shall be governed, construed and enforced in all respects and all causes of action relating to terms or conditions of Card usage, or terms and conditions of this Agreement according to the laws of Illinois, without regard to its internal conflicts of law principles. Venue for state court proceedings shall lie in the Circuit Court for DuPage County, Illinois; and for federal court proceedings in the United States District Court for the Northern District of Illinois, Eastern Division.

**Amendment.** With notice to You, SCU may change or add new terms to this Agreement at any time, including without limitation, new fees, fee increases or enforcement of rights and obligations under this Agreement.

**Confidentiality.** SCU will disclose information to third parties about Your account or the transfers You make (a) when it is necessary for completing transfer; (b) to verify the existence and condition of Your account for a third party, such as a credit bureau or merchant; (c) to comply with government agency or court orders or subpoenas, or laws and regulations; (d) if You give us Your written permission.

**Privacy Notice.** SCU collects nonpublic personal information about You from the following sources: (a) applications or forms You complete; (b) Your transactions with SCU, our affiliates, or others; and/or (c) information from a consumer reporting agency. SCU restricts access to nonpublic personal information about You to those employees and officials who need to know that information to provide products or services to You. SCU maintains physical, electronic, and procedural safeguards which comply with federal regulations to protect Your nonpublic personal information. SCU may disclose all of the information it collects to companies that perform marketing services on our behalf or to other financial institutions with whom SCU has joint marketing agreements. SCU may also disclose nonpublic personal information about You to nonaffiliated third parties as permitted by law.